



Job Listing: Bartender

Job Type: Operations

Centerplate and our partner venues have been defining extraordinary experiences through thoughtful hospitality, expertly delivered, for more than 80 years at gathering places across North America and the United Kingdom. As the pioneer and leader in live event hospitality, we are committed to making the time that people spend together more rewarding and more valuable. "Making it better to be there since 1929."TM

Location: We are seeking a Bartender for the St. John's Convention Centre

Venue Description: State of the art design in a 500-year-old city. Located in the heart of downtown St. John's, the newly expanded Convention Centre boasts 47,000 square feet of divisible meeting space and plenty of old world charm in this historic city by the sea.

Principal Function

The Bartender is responsible for ensuring positive guest experiences while accurately mixing and serving alcoholic and non-alcoholic beverages. The Bartender will follow Centerplate standards to ensure that product is of the highest quality in taste and appearance to satisfy guests and maximize bar revenues.

This position exists in diverse work environments, such as restaurants, convention centers, sporting and events arenas and other entertainment-related venues.

In addition to preparing and serving drinks per guest specifications, Centerplate standards and state guidelines for responsible alcoholic beverage service, the Bartender's core responsibilities will also include cash handling, inventory counts, stocking, cleaning and organizing. In some environments they will also have responsibility for fulfilling beverage orders for fellow servers in a friendly and efficient manner.

Bartenders are expected to be attentive to guest needs at all times and are responsible for creating and maintaining a welcome, comfortable and relaxed environment in which every guest feels important and well-attended to.

Essential Responsibilities

- Contribute to goal of 100% customer satisfaction through personal commitment to teamwork and service.
- Set up and maintain an efficiently functioning workstation.
- Process customer sales transactions efficiently, accurately and in a friendly manner.
- Maintain a clean and sanitary environment.

Qualifications/Skills

Required:

- High school diploma or equivalent.
- TIPS or TEAM trained or equivalent.
- Age 21 or older.
- Basic knowledge of beer, wine, and spirits and familiarity with standard drink recipes.
- Demonstrated ability to understand and effectively implement written and verbal instructions.
- Strong team orientation and ability to work with a variety of departments to accomplish assigned tasks.
- Ability to count and accurately make change involving large sums of money.

Qualifications/Skills Required:

- High school diploma or equivalent.
- Provincial alcohol certification training as required.
- Must be the age of majority.
- Basic knowledge of beer, wine, and spirits and familiarity with standard drink recipes.
- Demonstrated ability to understand and effectively implement written and verbal instructions.
- Strong team orientation and ability to work with a variety of departments to accomplish assigned tasks.
- Ability to count and accurately make change involving large sums of money.
- Ability to use calculator, bill counters, and coin counters.
- Ability to work well independently
- Ability to work well in a high stress, fast paced environment.
- Ability to perform simple mathematical calculations, to include addition, subtraction, multiplication and division.
- Must be able to speak, read, write and understand the primary language(s) used by guests who typically visit the work location.
- Technology aptitude for working with POS and digital register.
- Strong skills for persuasive sales, with keen ability to connect easily with customers.
- Scheduling flexibility to meet operational needs. Hours may be extended or irregular to include nights, weekends and holidays.

Other requirements include but are not limited to:

Subject to wet floors, temperature extremes and excessive noise; must be able to lift up to 50 pounds in weight; must be able to maneuver in an often tightly-quartered environment.

****Please include salary requirements when applying.****

Thank you for expressing interest in employment with Centerplate. While only those candidates considered for this position will be contacted, your resume will remain on file for 90 days.

Centerplate is an Equal Opportunity Employer.

Email resumes to: rejean.roch@centerplate.com